



BENJAMIN FIEDLER PORZIO

19.08.1994



WORK EXPERIENCE

Jun. 2017 - Dec. 2017



SALES & MARKETING ASSISTENT



Zürich, CH

- Turicum Hotel Management Group
- *Marketing operations execution*
- *Sales team support*
- *Graphic design (flyers, posters, templates) & newsletters*
- *Revenue management (reporting & analytics)*
- *Direct support of the Director of Business Development*
- *Webdesign - CMS / HTML-CSS*

Jan. 2017 - Mai. 2017



FRONT OFFICE /NIGHT AUDITOR TRAINEE



Zürich, CH

- Holiday Inn Zürich Messe (4*)
- *Manager on Duty*
- *Front office duties (in all of the shifts)*
- *Complaint management*
- *Process optimization through programming*
- *Reporting / End of Day / Cost controlling*
- *Apprentices supervision (occasionally)*

Mar. 2016 - Aug. 2017



SERVICE (TEMPORARY DURING STUDIES)



Zürich, CH

- Baur au Lac (5*sup / SDH / LHW)
- *Duties in all outlets (mostly in banquet)*
- *Service supervision (occasionally)*
- *Private dinners / Menue presentations (occasionally)*

Jan. 2015 - Dec. 2015



INTERSHIP "CHEF THE RANG"



Zürich, CH

- Baur au Lac (5*sup / SDH / LHW)
- *Service (In charge of a Station)*
- *Guest Realation Management*
- *Able to wrok in all the shifts*
- *In charge of the apprentices of the outlet (Occasionally)*
- *In charge of instructing the new apprentices*

Mai. 2014 - Oct. 2014



TEMPORARY HELP FOR THE SERVICE TEAM



Zürich, CH

- Restaurant-Brauerei Steinfels
- *In charge of a Service Station*
- *Attending the morning shift (sole person on duty)*

Oct. 2013 - Dec. 2013



INTERSHIP (COOK & CHEF THE SERVICE)



Zürich, CH

- Hotel Scheuble (3*)
- *In charge of the servive as well as buying process*
- *Guest relation*
- *Part of the team that assembled the menus*
- *Preperation of meals for à la carte Guests*

Mar. 2013 - Sept. 2013



INTERSHIP SERVICE



Zürich, CH

- Ristorante Tre Cucine
- *Mise en Place work*
- *In charge of a Service Station*
- *Working under pressure due to the location*

Feb. 2011 & Feb. 2013



SKI INSTRUCTOR



Graubünden, CH

Schneesportschule Bivio

Apr. 2010 & Mai. 2010



ASSISTENT



Thurgau, CH

ArchivScan (Digitalization of

FOR MORE INFORMATION VISIT MY WEBSITE:



<http://www.bfiedlerp.com/>



PERSONAL GOALS

Being able to work in a place that gives me the chance to develop myself and my career

Do a job in which I can be involve with the projects in order to see them grow.

Being able to play footbal (I'm really bad at it)



CONTACT DETAILS



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Schaffhauserstrasse 615
8052 Zürich
Switzerland



Italian/Chilean



Start: January 2018



CERTIFICATES

ECRME - Certified Revenue Manager
CHIA - Certification Hotel Industry Analytics
CAE (C1 English)
KOPAS certificate



LANGUAGES

Spanish
German
English
Italian



BENJAMIN FIEDLER PORZIO

EDUCATION

- Jan. 2014 - May 2017 ● **DIPL. HÔTELIÈR-RESTAURATEUR HF**
SSTH Swiss School of Tourism and Hospitality  Passugg, CH
- Feb. 2009 - Dec. 2012 ● **EIDG. MATURITÄTSZEUGNIS**
Gymnasium der Schweizer Schule Santiago  Santiago, CHL
- Feb. 2009 - Dec. 2012 ● **EXCHANGE SEMESTER**
Gymnasium der Kantonschule Romanshorn  Thurgau, CH
- Feb. 1998 - Dec. 2008 ● **STUDENT**
Schweizer Schule Santiago  Santiago, CHL

REFERENCES

MR. EDUARDO DE MAGALHAES


Director of business development
Turicum Hotel Management AG

 Upon request

 Upon request


MS. SONIA MASIELLO

Restaurant Manager
The Hall/Terrasse, Baur au Lac

 +41 44 220 50 20

MR. MATHIAS BELLI

Executive Chef
Tagliatelle, Hotel Scheuble

 +41 79 240 09 70

FOR MORE
INFORMATION VISIT
MY WEBSITE:



<http://www.bfiedlerp.com/>

KNOWLEDGE

MS Excel	● ● ● ● ● ●
MS Word	● ● ● ● ● ●
MS Outlook	● ● ● ● ● ●
MS Powerpoint	● ● ● ● ● ●
Adobe Illustrator	● ● ● ● ● ●
Adobe InDesign	● ● ● ● ● ●
Adobe Photoshop	● ● ● ● ● ●
Opera	● ● ● ● ● ●
CMS - HTML/CSS	● ● ● ● ● ●
VBA	● ● ● ● ● ●
My SQL Workbench (Programming)	● ● ● ● ● ●

INTERESTS

Exploring different countries
Cooking & dining with friends
Get to know new cultures
Cultivating friendships
Biking, running, rollerskating
Skiing

MOTTO

Where there's a will; there's a way